



# PACS.Online™ for Appraisal

## Feature-Rich, Property Appraisal Application Hosting Service

A Fraction of the Cost of a Typical Appraisal Solution

The Same Great Features of PACS Appraisal

Benefits of Hosting

Seamless Implementation

Easy Data Migration And Installation

Comprehensive Training Package

Ongoing Support

PACS Appraisal is the most full featured software solution in the property appraisal industry today. There is no disputing that every appraisal office needs the benefits that it provides. Now the same feature-rich product is affordable to all appraisal offices – regardless of their size. PACS Appraisal is now available in a new application hosting service, PACS.Online. This service is provided over the internet with no large software to install and maintain, and is available in an easy to budget annual hosting fee.

With PACS.Online, a typical small appraisal office with only a few employees can subscribe to this service and use PACS over the internet. All that is required is internet access and a PC. There is no need to purchase costly hardware or hire additional employees to maintain the software.

### Now Available for Every Office, Regardless of Size

Traditionally smaller offices in the property appraisal market have been underserved by software vendors. Now there is a solution where these offices with an average of less than 10,000 parcels, can have access to the same features and functions that larger districts and offices use. These offices, with sometimes as few as three users, will no longer be limited to productivity improvements and process enhancements that have long been available to larger offices.

### A Fraction of the Cost—the Cost is Consistent

Another great benefit of the PACS.Online solution is the ability to forecast and budget your standard annual payments. Instead of paying an upfront software license fee, you would enter into a minimum three year lease contract with three consistent annual payments. Your payments would be much lower, and consistent year to year. Your fee would be based on parcels and users.

### The Same Great Features

PACS.Online provides the same great features of PACS Appraisal, including:

- Value Methods: Income, Cost, Market
- Personal Property Appraisal

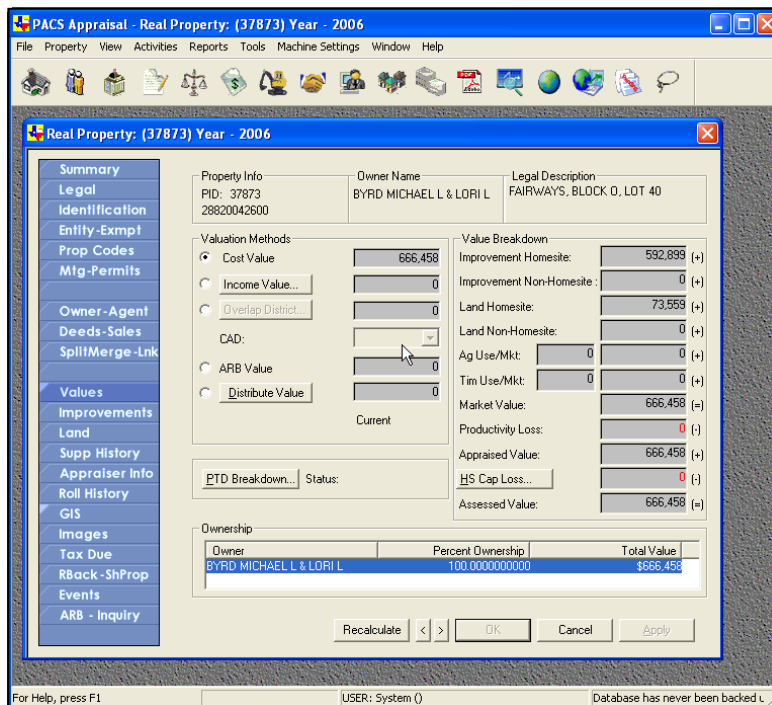
- Land Appraisal
- Improvement Appraisal
- Value Adjustments
- Sale Analysis / Online Comparable Sales
- Partial / Special Exemption Handling
- Inquiry and ARB Protest Handling

### Benefits of Hosting

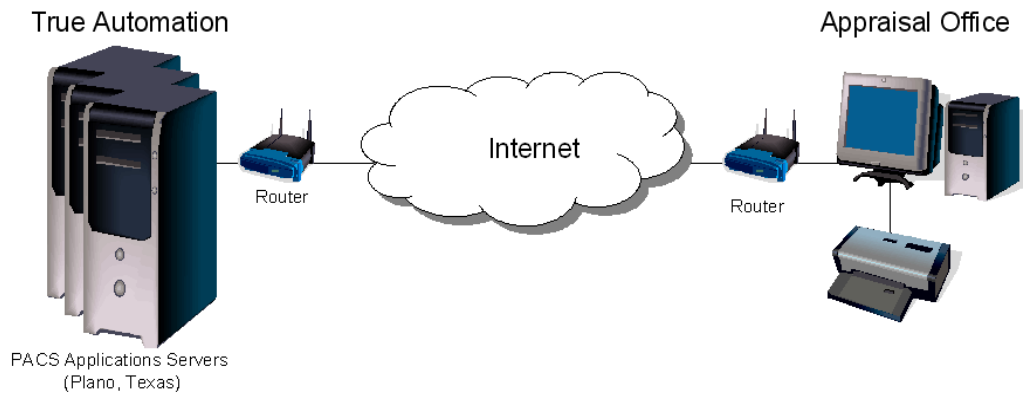
Application hosting offers a variety of benefits over a traditional onsite software installation model. Besides better features at a lower, predictable cost, some of the benefits that customers of PACS.Online will realize are improved disaster recovery, increased security and quicker technology adoption.

True Automation uses a state of the art security system, which offers the highest levels of security available. We provide a firewall, data encryption, and full password protection on your data files and the PACS database. Anti-virus software is run on a regular basis and updated frequently to protect against any threat of viruses.

Your data is backed up regularly and stored at an offsite facility to ensure that we can recover your data in the case of a disaster. In addition, since



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*All application maintenance tasks are performed by True Automation technical staff at our corporate headquarters in Plano, Texas.*

*All data and applications are hosted at our secure datacenter.*

*Appraisal customers use a thin client application to gain access to the PACS software. Connection is seamless, just like the PACS server is in your office.*

*All print jobs will be directed to your local printer in your office.*

True Automation is running the PACS software, you can be assured you are using the most up to date software and have the most current release with the newest features available.

## Easy Data Migration and Installation

A key part of any new system implementation is a comprehensive data migration plan. This is designed to bring your data from your existing computer system into the new PACS database. A True Automation business analyst will work closely with you and your current vendor to ensure all pertinent data is mapped and migrated to the new system.

The installation phase consists of verifying or installing a firewall network device at the customer location and configuring the customer's existing or new PC to connect to PACS.Online.

## A Comprehensive Training Package

Clients will receive first rate training with this new software offering. The training package will consist of both computer based training (CBT) as well as onsite one-on-one training with a dedicated True Automation business analyst. There is no limit on the number of CBT events a customer's office participates in. True Automation's onsite training pack-

age includes a total of five days of training.

## Ongoing Support

Your new subscription to PACS Online also includes a support and maintenance contract. Your application will be updated periodically to comply with new legislation. You can access our support center either via the internet at [www.trueautomation.com](http://www.trueautomation.com) or via telephone at 972-881-1858.

## System Requirements

### Desktop PC

Windows XP Professional/ Microsoft Word / Adobe reader and/or a PDF Writer / Anti-virus software  
512 MB or more of RAM / 300 MB or more of free disk space

### Firewall

Most ISP's will provide the router needed for internet connections. However, in addition to this, it's best to use a Firewall that has true SPI (State full packet inspection) for added security protection

### Laser Printer

Printer must be locally attached to the PC via USB port or a network ready printer  
Printer should support PCL and PS print drivers



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